

## REFUND POLICY

Maur Hill - Mount Academy welcomes donations, tuition/fees, and similar through the website. The transactions are handled securely through the Authorize.net payment gateway and Blackbaud.

### **Donations**

If you believe that an error has been made in connection with your online donation, please contact the development office. We will work diligently to correct any error, and if necessary, make any refund or correction as appropriate. If you change your mind about donating online to MH-MA for any reason, MH-MA is happy to honor your decision as long as you request a refund (return of donation) within 14 calendar days of the date on which you made the contribution. Any refund is credited back to the original card the transaction was made on.

### **School Payment (Tuition, fees, spending money)**

If you believe that an error has been made in connection with your online payment, please contact the admissions office. We will work diligently to correct any error, and if necessary, make a refund or correction when appropriate.

**Application Fees** - Once an application is reviewed and a decision is made on a candidate, the fee is consumed.

**Tuition and Fees** - Once a student is enrolled for the semester, that tuition and fees are the responsibility of the family.